



قمرية  
تشغيل و صيانة  
QUMREYA  
OPERATION & MAINTENANCE





*We help you to turn  
your ideas into reality  
and we don't stop  
until you are satisfied*

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# ABOUT US

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Qumreya Operation and Maintenance Company is a company that operates in the fields of maintenance, operations, and contracting. It was established in the Kingdom of Saudi Arabia.

Qumreya Operation and Maintenance Company has proven its worth by working on many projects that were in competition with other companies, by providing unique and diverse skills and expertise in the field of construction, operation, maintenance, hospitality, cleaning, restoration work, and providing manpower services.

We have provided our services to a diverse range of clients, including government institutions, companies, commercial buildings, hospitals, shopping centers, restaurants, and many other sectors.



We also have the ability to provide all services that are carried out by our trained and specialized workforce in a way that satisfies our customers. Our extensive experience confirms our superior ability to provide the best services at the highest level, which has made our customers happy with the services we provide, and we aspire to continue this excellence even further.



## OUR GOAL

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All of our services are provided according to the highest professional standards in both the public and private sectors, and our services cover all regions of the Kingdom of Saudi Arabia. We have a distinguished approach in delivering services by sharing ideas with the client, understanding their requirements, and finding suitable solutions that meet their needs.

### OUR VISION

To be one of the leading and best companies in the field of facility management in the Kingdom of Saudi Arabia .

### OUR MISSION

To provide exceptional and skilled performance that exceeds the expectations of our clients.

## OUR SERVICE SCOPE

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We primarily provide our services in all cities and regions of the Kingdom of Saudi Arabia.

# TARGETED FIELDS

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**COMMERCIAL**



**GOVERNMENT FACILITIES**



**RESIDENTIAL**



**RETAIL**



**RESTAURANTS**



**SPORTS**



**ENTERTAINMENT**



**FINANCIAL**



**PRIVATE INSTITUTIONS**



**COMMUNICATIONS**

# OUR SERVICES

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## OPERATION AND MAINTENANCE

Providing operation and maintenance services is one of our most important strengths. As we provide all construction works, engineering maintenance and repairs according to our customers' requirements. And we also provide service contracts for towers, shopping centers, commercial buildings, warehouses, factories, and others



## MANPOWER

We provide our clients with the human resources they need, in all specialties and sectors, whether governmental or private. We provide manpower in all specialties and nationalities, such as factory workers, restaurant workers, café workers, cleaners, hospitality workers, engineers, and technicians in all fields. And our contracts comply with the labor system (Ajeer)



## CONTRACTING

We carry out general contracting and construction work for various types of projects, including commercial, residential, and industrial buildings. This also includes renovation, rehabilitation, and structural modifications, all executed according to the highest standards of quality and safety.

We take pride in having a team of highly qualified and well-trained engineers and technicians, ensuring that every project is completed with exceptional quality and within the agreed timelines. We are committed to using the best materials and practices to ensure the sustainability of our work and the satisfaction of our clients.



## **HOSPITALITY**

Hospitality services include providing coffee, tea, and all hot and cold drinks according to the customer's request with trained and specialized workers, and this service is provided with quality and adherence to health regulations



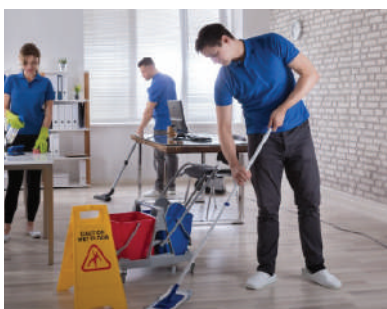
## **OPERATION OF RESTAURANTS AND CAFES**

We provide all facilities for our clients to operate their restaurants and cafes by providing the workforce and training. We have a team with extensive experience in the daily operations of restaurants and cafes



## **EMPLOYMENT OF SAUDIS**

We provide national human resources in all fields and for all public and private sectors through employment contracts



## **CLEANING**

Cleaning services such as cleaning buildings, offices, and hotels, as well as other facilities that require this service



## OPERATION AND MAINTENANCE SERVICES

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Providing operation and maintenance services is one of our most important strengths. As we provide all construction work, engineering maintenance and repairs according to our customers' requirements. We also provide service contracts for towers, government entities, public facilities, shopping complexes, commercial buildings, warehouses, factories, and others.

We excel in managing and executing operation and maintenance services by conducting field visits to provide emergency, routine, and non-routine maintenance services, including comprehensive maintenance services, in accordance with the service level agreement and approved maintenance system.

According to our customers' contract requirements, we provide manpower, tools, equipment, consumables, spare parts, machinery, vehicles, communication services, and other support services to achieve customer satisfaction.

We audit our work to ensure that it is being properly executed by documenting and evaluating our performance in accordance with basic standards, directives and safety procedures.



## CONTRACTING SERVICES

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We take pride in offering comprehensive contracting and construction services that cover all stages of the project — from planning and design to final handover. With extensive experience across various sectors, we deliver high-quality construction work while adhering to the highest standards of safety, efficiency, and technical excellence. We aim to provide innovative and sustainable solutions that meet our clients' aspirations and align with the evolving demands of the market.

### Our Areas of Expertise

We offer a diverse range of construction services, including:  
**General Construction:** Execution of commercial, residential, and industrial buildings from foundation to final finishing — with precision and excellence.

**Structural Maintenance:** Preventive and corrective maintenance services to ensure the durability and functionality of buildings and infrastructure.

**Project Management:** Comprehensive management of all phases of construction projects — planning, execution, monitoring, and timely delivery within budget.

### Our Projects Include

Commercial complexes and shopping malls / Factories and warehouses / Government and administrative buildings Residential communities and villas Educational facilities and schools Hospitals and healthcare centers

## Our services aim to achieve the following objectives:



Achieving the best performance to serve our customer's requirements .



Increasing the safety measures for our customers, their buildings, and facilities.



Ensuring the comfort, health, and safety for our customers by providing appropriate equipment and a healthy environment.



Ensuring that maintenance tasks are carried out according to industry standards and in accordance with government rules and regulations.



Achieving partnership with our customers in the pursuit of excellence.



Training our workforce continuously and at all levels to achieve the highest level of professional quality.

## Our services, for example, include the following :

- ✔ General construction
- ✔ Supervision of construction stages, exterior and interior finishes (painting)
- ✔ Complete restoration of buildings
- ✔ Utilities    ✔ Kitchens    ✔ Bathrooms
- ✔ Sanitary installations (plumbing) and heating
- ✔ Mechanical and electrical services
- ✔ Landscaping    ✔ Carpentry works.
- ✔ Roofing works, bricks, gypsum, insulation ceilings or partitions





## This is a brief overview of some of the services we offer:

- ✔ Maintenance of air conditioning units of all types.
- ✔ Building management systems.
- ✔ Civil maintenance works.
- ✔ Renovations including painting, plumbing, etc.
- ✔ Electrical maintenance and others.
- ✔ Mechanical maintenance and others.
- ✔ Energy management.
- ✔ Providing manpower for all specializations.
- ✔ Cleaning services such as building, office, and other facilities cleaning .
- ✔ Hospitality services including serving coffee, tea, all hot and cold drinks according to the customer's request, provided by trained and specialized workers, and offered with high quality and adherence to health regulations.

Our services are distinguished by keeping up with the best practices in this field, and we have extensive and distinguished experience through technical support (for dual technical solutions). We have successfully achieved solutions for all our services through our maintenance management system. Which is a computer program that helps our maintenance team to keep track of equipment records, responsible personnel, as well as scheduling and tracking maintenance tasks, and keeping a historical record of all completed work.



## QUALITY

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Qumreya Operation and Maintenance Company aims to achieve the lowest level of complaints record in meeting the contractual requirements of our customers and to be compliant with the international standard (labor) specifications (ISO 9001).

This is achieved through :

- ✔ Meeting all commitments on time.
- ✔ Our responsibility is the quality of service.
- ✔ Preparation and review of company objectives.
- ✔ Providing the highest ethical standards of honesty, skill, teamwork, and dedication to work.
- ✔ Enhancing skills continuously through training and exercise.
- ✔ Implementing all occupational health and safety conditions that ensure a safe environment in the workplace.

## TRAINING AND DEVELOPMENT

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We are committed to qualifying and training our staff, as we invest this training to achieve the following objectives:

- ✔ Excellence in operation and maintenance services.
- ✔ Providing qualified and specialized manpower that possess the skill and competitive spirit.
- ✔ Ensuring the fulfillment of all our customers' requirements.
- ✔ Providing the best of the best always.



## MANPOWER SERVICES

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We provide our clients with all the necessary human resources in various specialties for both the government and private sectors. This service allows our clients to focus on their activities while we provide the required human resources quickly and at the lowest possible cost. We primarily employ citizens according to the needs of the client from the following categories :



**ENGINEERS**



**MESSENGERS**



**ADMINISTRATORS**



**SECRETARIES**



**DRIVERS**



**COORDINATORS**



**RECEPTIONISTS**



**CUSTOMER SERVICE REPRESENTATIVES**



**SALESMEN**

We also provide our clients with a manpower from multiple nationalities, such as the Philippines, Sri Lanka, India, Pakistan, Egypt, and Nepal, and it includes the following departments:



AUTOCAD PROFESSIONALS



ENGINEERS OF ALL SPECIALIZATIONS



MAINTENANCE TECHNICIANS



MESSENGERS



EMPLOYEES



CLEANERS



HOSPITALITY STAFF (cook, waiter, food server, coffee server, dish washer)



## RESTORATION AND CONSTRUCTION WORKS

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We offer all restoration and construction solutions that meet the client's desires with professionalism. We complete projects with the utmost attention to detail, and our motto is commitment to promises and delivering our best with ingenuity and integrity.

We undertake all major and minor construction and restoration projects across all sectors.

# OUR PROJECTS

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مجموعة السنبله  
SUNBULAH GROUP



ALFAWARIS  
ALTHAHABIA COMAPNY

MASKANI AL  
HADEETH COMAPNY

AWTAR  
JEDDAH COMPANYY



*Our diverse service line gives us the luxury of reaching out to all kinds of customer needs. This is what we strive to achieve by meeting the unique needs of each customer in an efficient manner.*

**Thank You!**

## OUR OFFICES

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Al-Marwah Dist, Jeddah, KSA*

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## CONTACT US

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